

BANK OF UGANDA

OFFICE OF
THE EXECUTIVE DIRECTOR
SUPERVISION



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EDS.306.2

March 18, 2013

***Chief Executives of Commercial Banks, Credit Institutions and Micro Finance
Deposit Taking Institutions***

Display of Consumer Protection Guidelines in Banking Halls

In June 2011, Bank of Uganda issued the Financial Consumer Protection Guidelines to all Supervised Financial Institutions (SFIs) and a summary of the same was published in the print media on the 11th (Monitor newspaper) and 14th (New vision Newspaper) of February 2013. The guidelines are intended to benefit the consumers of the financial services and products, the Financial Institutions as well as the Economy as a whole.

In this connection, all SFIs are required to conspicuously display copies of the attached newspaper pullout in all your Banking Halls and Head Offices.

We thank you for your usual co-operation.

Yours faithfully,

J. Bagyenda (Mrs.)

Executive Director Supervision

Copy (noo): Director Commercial Banking ✓

18 MAR 2013