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BANK OF UGANDA

OFFICE OF
THE EXECUTIVE DIRECTOR
SUPERVISION



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September 02, 2010

CABLES UGABANK
Web site www.bou.or.ug

All Commercial Banks, Credit Institutions, MDIs, Forex Bureaus and Money Remittance Companies

Financial Consumer Protection Guidelines

Bank of Uganda has drafted the "Financial Consumer Protection Guidelines" to promote fair and equitable treatment of actual and potential customers by financial service providers.

We are forwarding to you the said guidelines for your review and comments. We shall appreciate receipt of your comments by **September 30, 2010**.

Thank you for your usual cooperation.

Apollo Obbo
Ag Executive Director Supervision

Copy: Director Commercial Banking
Director Non Banking Financial Institutions

to
02/09

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SEP 02 2010
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